

Procedure Guide for Lash Extension Removal

Using manual or chemical removal techniques/solutions to remove the bonds of existing extensions. Chemical removal gently dissolves the polymerized adhesive allowing the bonds to gently slip from the natural lashes.

We perform a consultation to explore your expectations and answer any questions you may have. Please communicate all questions, concerns, or preferences with your artist during the Consultation. We will review your intake information to ensure there are no contraindications that apply.

The following professional supplies are used (not limited to) for lash extension removal:

- professional cream/gel lash extension remover
- hydrating lash serum (oil, keratin, biotin, collagen)
- skin protectant (petroleum based)
- hydrocortisone barrier cream
- skincare enriched under-eye gel pads (niacinamide, collagen, aloe, etc)
- tea tree enriched lash cleanser
- oil free lash cleanser
- micellar water
- makeup remover
- water

The following potential risks may arise with lash extension removal:

- Mild to moderate irritation
- Mild to moderate tearing as a result of chemical sensitivity
- Histamine reaction - swelling or itching sensation
- Abrasion
- Visible lash loss + breakage

NOTE: Removal of lash extensions applied at a foreign studio may expose visible breakage, gaps, thinning, and accumulated damage as a direct result of the original application technique. Our removal technique is damage-free, as we prioritize natural lash health.

Allergic responses are uncommon but a potential outcome during any chemical exposure. In the event of an allergic reaction, refer to a medical professional. No refunds are applicable.

Pre-Appointment Instructions:

You will receive booking confirmation + additional reminders via text/email.

- Arrive to your appointment free of makeup, including foundation/concealers. We provide makeup remover + cleanser in our studio restroom.
- Avoid stimulants such as caffeine, fat burners, or other medication that will disrupt

relaxation

- Avoid rich, oil rich skincare products prior appointment.
- We encourage the use of headphones during your appointment
- Use the restroom prior to settling in
- Set phone on silent, you will be unable to text or make calls during the procedure

During Procedure:

- We start with a gentle foam+ warm water cleanse
- You will be laying down on your back for up to 1 hour
- Your eyes will stay closed the entirety of the procedure
- Refrain from talking. Shifting and moving of the face can cause problematic shifting of tape/pads.
- Stay relaxed + still, sleep is encouraged!
- Communicate with your artist if you feel any symptoms discomfort during the procedure.
- Ensure you have blocked your schedule appropriately through the duration of your Appointment.

Post Procedure:

- Avoid makeup for at least 4 hours post removal.
- Avoid rubbing your eyes immediately after the procedure.
- Use an eyewash rinse prior to bedtime to soothe any dryness.

Aftercare:

- Use micellar water or oil based makeup remover to gently dissolve makeup around the eyes nightly.
- Apply hydrating serum twice daily.
- Avoid strip lashes
- Apply a peptide rich growth serum along the lash line nightly after cleansing
- Never pick or pull at lashes
- Avoid waterproof mascara
- Use a lash primer under mascara to protect, hydrate lashes
- Avoid lash curlers
- Avoid excessively hot water

Follow Up:

Once your natural lashes look + feel like they are thriving you can explore any of our services. We encourage you to book a follow-up consultation within 6-8 weeks post removal. We can create a lash rehab plan customized for you.

- explore healthy lash options
- show you the difference between damaging/non-damaging techniques

- add tint to the lashes for color + depth
- assess the health, structure of your lash line
- encourage serum + oil regimen for increased strength

Appointment Policy:

We encourage you to pre-book your appointments to support consistent lash maintenance. Clients who pre-book fills have access to priority scheduling slots including evening + weekend availability. You can manage your upcoming appointments online via <https://square.site/book/FDRT0Z7R48BPR/wispy-lash-irving-tx>

Cancellation Policy:

We enforce a 24 hour cancellation policy. Any request to reschedule, no-show, or late arrival (15 min+) is subject to a cancellation charge up to 100% of the service booked. By booking an appointment + providing a credit card on your client account you are authorizing Wispy Lash to enforce our policy.

- Booking confirmations are sent via text/email
- Appointment reminders are sent via text/email